

Stockholmsmässan General Terms and Conditions of Sale

Applicability

These General Terms and Conditions of Sale ("General Terms and Conditions of Sale") apply to purchase agreements which you, as the consumer, enter into with Stockholmsmässan AB, corporate identification number 556272-4491, Mässvägen 1, SE-125 80 Stockholm, Sweden ("Stockholmsmässan") when making a purchase on the [Stockholmsmässan web site www.stockholmssmassan.se].

These General Terms and Conditions of Sale and the online shop price list are applicable as of the date indicated on the Stockholmsmässan web site and replace previous terms and conditions of sale published by Stockholmsmässan.

Entering into a Purchase Agreement

By completing an order on the Stockholmsmässan web site, you agree to these General Terms and Conditions of Sale. A purchase agreement is entered once Stockholmsmässan has confirmed your order by sending written confirmation to your registered email address. You must be 18 years of age to be able to make a purchase and thus enter into an agreement with Stockholmsmässan. If you are under the age of 18, approval from a parent or guardian is required.

Prices and Charges

All prices shown in the Price List are in SEK and include VAT. The prices shown only refer to the ticket/tickets relating to your purchase. There may therefore be extra charges, for example, depending on your method of payment. Stockholmsmässan reserves the right to alter the Price List without prior notice. The Price List shall apply between you and Stockholmsmässan unless agreed otherwise.

Delivery

Your tickets will normally be sent within a few minutes. Delivery times are estimates and may vary. If you do not receive your tickets within two hours, please contact us.

Payment

Stockholmsmässan offers the following online payment methods:

Card payment

Your online payment by card is secure, because Stockholmsmässan uses PayEx payment services (www.payex.se). The PayEx system is accepted by Swedish banks and clearing houses and certified to PCI DSS to process payment transactions with the highest level of security. Communication between Stockholmsmässan and PayEx is SSL (Secure Sockets Layer) encrypted. You can see that your payment is being processed on a secure page from the URL on the payment page, which begins with <https://>, and that there is a padlock in the bottom right corner of your browser. Consequently, Stockholmsmässan never has access to card information and therefore cannot register or store your card information.

PayEx also supports 3D Secure for identifying card holders when making purchases on the Internet, and thereby minimizes the risk of card information being misused.

Personal Information

Stockholmsmässan processes your personal information in accordance with the Stockholmsmässan Privacy Policy, which you accept in connection with your registration on the Stockholmsmässan web site. You are responsible for storing your user name and password securely and for ensuring that unauthorized persons are unable to access your information.

Offers

Please note that tickets purchased on the Internet, either on the Stockholmsmässan web site or on another web site, may not be combined with other offers or discount coupons.

Right to Cancel a Purchase

A purchase may be canceled up to the point of payment. Regulations regarding the right to cancel a purchase under the Swedish Distance Contracts Act (Distansavtalslagen) do not apply to purchases of event tickets. Once payment has been made, your purchase is binding. Lost tickets will not be replaced.

Personal Use

Tickets may only be purchased for personal use. This means that tickets may not be bought for commercial resale or resold for commercial purposes, or bought or used for another commercial purpose. The latter means that tickets may not be offered as part of competitions or in conjunction with offers of another product or service without the written consent of Stockholmsmässan.

You may not purchase more tickets than the amount permitted for the respective event.

Purchases Contrary to Intended Terms and Conditions

If you fail to provide the correct information about yourself, or breach or attempt to bypass these General Terms and Conditions of Sale in another manner, Stockholmsmässan is entitled to cancel your booking or ticket purchase, and close your account with the Stockholmsmässan online store with immediate effect. In the event that a ticket is canceled, the ticket price paid will not be refunded.

Reservation and Limitation of Liability

Stockholmsmässan reserves the right to cancel orders that are incorrect for reasons such as misprints or technical problems. Stockholmsmässan does not make any warranties for and is not liable for any delays and/or sell-outs.

Disputes

Disputes arising from these General Terms and Conditions of Sale shall be ultimately settled in a general court of law and in accordance with Swedish law.

May 2, 2013